



Protect your pet.

National Fuel is here for your entire family.

According to the American Veterinary Medical Association, 4.5 million people are bitten by dogs every year. We at National Fuel are dog lovers and know that even the nicest dogs can sometimes bite—especially when they’re protecting their loved ones. All National Fuel representatives are properly trained to safely approach your property, but with your help, we can help eliminate the risk of dog bites. So, whether you’re receiving scheduled service or we’re on your property for a meter reading, **please keep these tips in mind:**

- Keep your dog in the house if service is being done outside your home, even if you have invisible fencing.
- When service is done in your home, make sure your dog is in a separate, enclosed area before answering the door.
- Keep your dog secured away from our representatives at all times.
- Remember, for their safety, employees are instructed to never pet or interact with any dogs while they’re on the job.
- Pay attention to the dog’s body language—a tensed body, stiff tail, pulled-back ears and intense stare mean your dog is uncomfortable and may feel the need to bite.
- If you believe your dog is going to attack, try to place something between the dog and the representative, like a purse or backpack.

We’re here to be part of the solution. Following these tips will help minimize dangerous situations—not only for the safety of our employees but for your dogs too!

For more information on this, as well as other safety tips for your family, visit **nationalfuel.com**.