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National Fuel Employees Carry Identification

(March 15, 2018) WILLIAMSVILLE, N.Y. – National Fuel Gas Distribution Corporation (National Fuel) reminds its customers that company representatives always carry photo identification. When visiting your home, if the representative's identification card is not visibly noticeable, you should ask to see it. If you are suspicious of the reason given for visiting your home or you have questions, please contact National Fuel at 1-800-365-3234 to verify the employee's identity and the purpose of the visit. If you suspect a problem, please call your local police.

In addition, customers are reminded that:

- National Fuel employees **DO NOT** conduct door-to-door sales of gas supply. Any door-to-door salesperson wearing a hard hat or another article of clothing or accessories commonly associated with utility employees is not likely a National Fuel employee.
- National Fuel employees **DO NOT** visit customers' homes to view their gas bills, to ask them to sign any sort of agreement or to discuss account matters unless they are related to collection activities.
- National Fuel employees **DO** visit customers' homes for operational purposes, including meter reading, construction work and gas emergencies. Employees will carry identification cards and will produce them without resistance if asked.

National Fuel Gas Distribution Corporation is the Utility segment of National Fuel Gas Company, a diversified energy company that is engaged in a number of natural gas-related activities. The Utility provides natural gas service to more than 740,000 customers in Western New York and Northwestern Pennsylvania. For more information, visit www.nationalfuelgas.com.