



Fueling Conversations

July 14, 2020

For the foreseeable future, each week, Fueling Conversations - a message from Dave Bauer, President and CEO of National Fuel - will be delivered to your inbox. If you have recommendations on topics, questions, or comments, please email corpcomm@natfuel.com.

Regrettably, this week we received news that two of our colleagues - one in Pennsylvania and the other in New York - received positive COVID-19 diagnoses. The first individual has been working remotely since April and is resting at home. The second coworker followed set protocols to the mark and thus workplace impact is minimal. This person is also recovering at home. We send our thoughts and wishes for speedy recoveries.

These are National Fuel's fifth and sixth positive diagnoses, respectively. While even one unwell employee is too many, we have managed to prevent more infections because of your efforts to observe and comply with common-sense precautions that are designed to keep everyone safe and healthy - mainly avoiding unnecessary travel, maintaining social distancing, and wearing masks as instructed.

As states throughout the U.S. lift stay-at-home orders, reopen businesses, and relax social distancing measures, [this graph shows whether cases of COVID-19](#) are increasing, decreasing, or remaining constant within each state.



Employees at Dubois Servicenter practice social distancing during a meeting.

Hospitalizations continue to rise in many states. We must expect and prepare for a second wave of increased cases. According to the [University of Michigan's medical school](#), it may be impossible today to get people to go back to following the most restrictive rules about leaving home and gathering, but we can continue to follow the "three Ds:" duration, distance, different.

The "three D" model focuses on reducing the **duration** of in-person interactions, increasing the **distance** between people, and reducing the number of **different** people with whom you interact.

As a reminder, while we cannot restrict your choice of vacation travel destinations, we urge you to exercise extreme caution if you are planning on vacationing in a [location identified as high risk for COVID transmission](#), or rather choose a different destination.



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In both New York and Pennsylvania, should you choose to travel to a low-risk area that is outside of our service territory, you will be required to wear a face mask for seven days if you're reporting to a work location.

In New York, individuals traveling to (or returning from) a state with significant community spread of COVID-19 are required to quarantine for 14 days from the time of the last contact within the identified state. Please note:

- Employees who can work from home will do so during their quarantine period.
- Employees who cannot work from home should contact Human Resources at 716-857-7099 to discuss their individual circumstances and receive further guidance one week before their departures.

Fueling Our Communities



While we are still paused in many facets of our lives, National Fuel's business hasn't paused.

Last week, we announced the appointment of Jeffrey F. Hart as the Company's first Vice President of Corporate Responsibility. The creation of this new post recognizes the expanding scope of National Fuel's corporate responsibility initiatives, as well as its strategic importance.

Americans are seeing firsthand the critical role that energy plays in meeting our daily needs. National Fuel is helping deliver essential energy to the homes that have become our offices, schools, and gyms, and the manufacturing facilities that continue to produce our food, supplies, and personal protective equipment.

As a company, we've made incredible progress since March. Thanks to your efforts, we've adapted to our "new normal," and business has continued pretty much as usual. But that progress is fragile, and the health and safety of our workforce and customers must remain a top priority. Please be mindful of the "three Ds" and continue to stay disciplined, smart, and cautious. This is a marathon, not a sprint. Thank you for your continued hard work and dedication.