



## For Your Information

### **A Message from National Fuel Regarding COVID-19**

Ensuring the safety and well-being of our employees, customers, and communities is of the utmost importance to us at National Fuel. During this time of uncertainty, we are focusing on what we can do as a Company to continue to provide our valuable services, while protecting our employees. We've implemented procedures for those employees in the field, at our call centers, and at headquarters to keep them safe. We've suspended shut-offs, waived late charges, and are working with each customer to provide assistance. We're proud of our dedicated Faces of Fuel and will continue to help the communities in which we live and work.